



December 6, 2020

Dear Team Members, Residents, and Families,

Bellaire at Stone Port remains focused on the welfare, safety, and health of our residents. We appreciate the efforts and support from everyone involved during this unprecedented time. We continue to follow guidance from the CDC as well as from our local health department, the Virginia Department of Health (VDH).

This letter is to alert you that we were notified that one of our Residents has tested positive for COVID-19.

We have been in contact with the local Health Department who has recommended testing of team members and residents who were in close contact of that resident who tested positive. We have notified families and residents of pending tests and will advise of test results once completed and received. This testing is being done in order to ensure the safety of all our Residents and Team Members.

To keep our community safe, we have made the decision to restrict visitors with the exception of essential personnel. We will continue to screen residents and team members each shift for any signs or symptoms of COVID-19. At this time our team members will be wearing full PPE as recommended by the CDC guidelines to reduce the risk of spreading COVID-19. We recently had an infection prevention assessment conducted by VDH to ensure that we are following infection control practices.

We understand that connecting with family members is important. Other ways to connect include telephone, email, virtual meetings, Facebook and Facetime. Please let us know how we can assist you. For the most up-to-date information on this topic, please visit the CDC website at <http://www.cdc.gov/covid19>.

Thank you for your patience and understanding. If you have any questions or concerns, please feel free to reach out to us at (540) 246-0888.

Sincerely,

Cristen Hackenbracht  
Executive Director