



March 25, 2021

Greetings Families, Friends & Team,

It gives me great pleasure to share with you that we plan to begin in-apartment visitation March 29, 2021. Outdoor visits can begin Friday, March 26. While we are very excited to open our community to in-apartment visits, we recognize the importance of continuing to follow the recommendations as set forth by the Centers for Disease Control (CDC), Centers for Medicare and Medicaid Services (CMS) and the Virginia Department of Health (VDH).

According to the current recommendations, there are certain core principles and best practices that can help reduce the transmission of COVID-19 and make visitation safer. Visitors are asked to follow the guidelines listed below:

- Visitors entering our community will be screened for signs and symptoms or possible exposure to COVID-19. Hand sanitizer will be available to ensure good hand hygiene.
- All visitors will be expected to wear a mask covering the mouth and nose for the duration of the visit.
- Visitors will be expected to adhere to the 6-foot social distancing guidelines during the entirety of the visit, even within the resident's apartment.
- Please call our concierge at 540-246-0888 to plan both indoor and outdoor visits. Visits will be scheduled in one-hour increments from 10am-7pm, Monday-Friday and on Saturdays, from 10am-3pm.
- Visits will be limited to two guests at a time.
- Visitors will be escorted to and from resident apartments and will be unable to participate in dining and activities. For people who prefer, certain common visitation spaces will continue to be available.

Visitors are expected to adhere to COVID policies. We will provide monitoring for those who may have difficulty adhering to the core principles as stated above. A short educational video will be available to those who would like to view it.

Group activities and communal dining for Breakfast and Lunch will resume Monday, March 29. COVID protocols will continue to be followed, including mask wearing, social distancing and proper sanitation procedures.

Please keep in mind if our community returns to outbreak status, which is defined as a single confirmed case in a Long-Term Care setting, visitation will be paused, pending recommendations from the Virginia Department of Health.

Sincerely,

Cristen S. Hackenbracht
Executive Director