



March 17, 2021

Greetings Family Members, Loved Ones and Team Members,

This letter is to inform you that, today, one of our Residents tested positive for COVID-19, using the Rapid Antigen Test. It has been recommended that this resident receive additional testing to confirm this positive result. This testing has been completed and we are currently awaiting results.

Additionally, the Virginia Department of Health (VDH) has recommended we test all unvaccinated Team Members. We began testing today and plan to complete this testing tomorrow.

We have decided to pause indoor visitation, communal dining and group activities pending test results and further guidance from the Virginia Department of Health. In the meantime, we are happy to accommodate outdoor visitation, window visits, video conferencing and phone calls. Please call our concierge at 540-246-0888 to arrange visitation.

It is our goal to keep our Team Members and Residents safe during this time. I will keep you updated as soon as we receive further guidance about our plan going forward. Thank you for your continued patience.

With warm regards,

Cristen Hackenbracht  
Executive Director