



August 5, 2021

Hello,

I want to take this opportunity to update you on a few changes that have taken place since I posted my last letter from July.

As you are most likely aware, COVID cases have been on the rise again. According to the Centers for Disease Control, Harrisonburg and Rockingham are in an area considered to have “substantial” transmission rates. The CDC has set forth new guidance for communities in areas where the transmission rate is either “substantial” or “high”, including the following:

- All visitors and team members, vaccinated and unvaccinated, are now required to wear a mask when inside our building.
- All residents who can wear a mask will be encouraged to do so when inside our building.
- Visitors are asked to continue to call ahead to our Concierge at 540-246-0888 to schedule visits with loved ones.
- Visits can continue to take place inside resident apartments. Visitors will need to wear a mask and practice proper social distancing for the duration of the visit. Residents who can wear masks are encouraged to do so during the visit.
- Guests are unable to participate in activities with loved ones at this time.
- Visitors are asked to refrain from eating with loved ones in our Dining Room at this time.
- Residents who participate in activities will be encouraged to wear a mask if they are able to and practice proper social distancing.
- All resident outings, trips to Walmart, picnics, etc., will be paused until further notice.

Please do not hesitate to contact me if you have any questions regarding this new guidance. This guidance is subject to change depending on the rate of transmission in our area. I will post updates as they become available.

With warm regards,

Cristen S. Hackenbracht, ALFA, CDP
Executive Director